



Educational Services That Transform Lives

First Supervisory District of Suffolk County  
201 Sunrise Highway  
Patchogue, New York 11772

# Board Policy

## Public Complaints

Complaints regarding any facet of the Eastern Suffolk BOCES operation often can be handled more satisfactorily by those closest to the source of the complaint. In most instances, therefore, complaints will be made to an employee, teacher, or the administrator in charge.

If the complaint and related concerns are not resolved at this level, the complaint may be carried to the Director, Manager, and/or designee. If the complaint and related concerns are not resolved at the Director/Manager level, the complaint may be carried to the District Superintendent or Chief Operating Officer.

If the complaint is not resolved with the District Superintendent or Chief Operating Officer, the complainant has the right to come before the Board in accordance with Board Policy 2220.

### References:

- [Board Policy 2220 - Participation by the Public at Board Meetings](#)
- [Board Policy 5180 - Complaints and Grievances by Employees](#)
- [Board Policy 6570 - Complaints and Grievances by Students](#)

First Adopted: 7/1/03

Readopted: 7/11/07