

Eastern Suffolk BOCES
Strategic Action Plan VIII.A: Leading the Region in Technology Services

ADDRESSES BOCES GOAL(S):

- I. High Standards for Student Achievement
- II. Staff Development
- III. Shared Services
- IV. Program and Services Availability
- V. Cost Effectiveness, Quality Management, and Operational Efficiency
- VI. Technology
- VII. Strategic Planning
- XII. Research, Program Improvement and Regional Advocacy

RESPONSIBLE ADMINISTRATOR:

Director, Regional Information Center

COLLABORATOR(S):

Divisional Administrator for Student Data Services
Program Administrator for Student Data Services
Administrative Coordinator for Student Data Services
Administrative Coordinator for Student Management Systems
Administrative Coordinator for Financial and District Services
Assistant Administrative Coordinator for Technology Acquisition Services
Microcomputer Repair Supervisor
Various external stakeholders e.g. Directors of Technology, School Business Officials

STRATEGIC PLANNING STRATEGY:

By July 2016, Eastern Suffolk BOCES will become a regional leader in technology services, offering new and enhanced technologies to improve efficiencies and strengthen the quality of the programs and services offered to all members of our educational community.

Eastern Suffolk BOCES
Strategic Action Plan VIII.A: Leading the Region in Technology Services

ACTIVITIES	Target Date for Completion	Responsible Person/Group	Status/Outcome <i>(include dates - mm/dd/yy)</i>
<p>1. Engage in Disaster Recovery Planning activities, both tactical and strategic with component school districts to effect a common strategy that can be supported through collaborative service offerings to maximize the efficiency and resources required to support a regional solution</p>	<p>Ongoing July 2016</p>	<p>Director, Regional Information Center RIC Administrators School district stakeholders</p>	
<p>2. Continue to develop and expand upon current research and development partnerships with Higher Education institutions and other industry leaders, with school district involvement, to further the efficiencies and economies of scale that can be achieved through collaborative, regional services and maintain the highest standard of quality in delivery and support for all participating districts</p>	<p>Ongoing July, 2016</p>	<p>Director, Regional Information Center RIC Administrators School district stakeholders Higher Education partners Industry partners</p>	
<p>3. Expand upon the details and measures defined within the annual Chapter 793 Technology Plan authored through the RIC with collaboration from both Eastern and Western Suffolk BOCES to continue to develop and deliver the highest quality technology related services for the region in compliance with all NYSED, and other guidelines as appropriate and applicable</p>	<p>Ongoing July, 2016</p>	<p>Director, Regional Information Center RIC Administrators Model Schools administrators from both Eastern and Western Suffolk BOCES</p>	

RESOURCES REQUIRED:

- Personnel
 - An anticipated increase of 3 or more FTE's is targeted

Eastern Suffolk BOCES
Strategic Action Plan VIII.A: Leading the Region in Technology Services

- Facilities
 - Physical workspace has been expanded to include the Westhampton Beach DeFeo building to accommodate the growing FTE population needed to support expanding program performance and management of all resources
- Time
 - Timeframes for meeting new state and federal requirements can exceed SRIC and school districts ability to react in order to become compliant
- Equipment
 - Workstations for new personnel, SAN equipment, network expansion to accommodate increasing high-bandwidth internet connections by districts to SRIC NOC

POSSIBLE SOURCES OF FUNDING:

- Moderate funding required including participation by subscribing districts and grant funding.

BASELINE DATA:

1) Measurement A. Chapter 793 Planning

Baseline Year: 2008

Baseline Data:

- 2008-2009 Chapter 793 plan was developed with participation from Eastern Suffolk BOCES, Western Suffolk BOCES, and Regional Information Center staff members
- Chapter 793 Plan is in place and being used. Plan encompasses technology goals across the region relative to services delivered for 5 years into the future
- A new plan for 2009-2010 will be developed by March 2009 for annual submission to SED. This plan will be reduced to 3 years worth of visioning as per SED mandate
- As defined in Sections 3: Current Context, 4:Implementation Plan, and 5:Evaluation of the plan, progress against annual goals can be defined in measurable terms and will be demonstrated more specifically in accordance with the new template being provided by SED for the development and submission of these annual planning documents

2016 Projection:

- 2016-2017 Chapter 793 Plan will be finalized
- A new long-range plan for 2016-2023 will be developed

2) Measurement B. Contractual School District Participation in Regional Information Center services

Baseline Year: 2008

Eastern Suffolk BOCES
Strategic Action Plan VIII.A: Leading the Region in Technology Services

Baseline Data:

- a. Shared Services contracts and contract modification requests are being prepared, finalized and approved by school districts electing to participate in RIC services for 2007-2008
- b. Cross contracts for school districts outside of Eastern Suffolk wishing to participate in RIC services are being received and approved for 2008-2009
- c. Multi-year contracts for goods and services are being fulfilled for 2008-2009

2016 Projection: The RIC will:

- Have increased participation in RIC services by school districts by at least 3% overall
- Have begun participating in RIC statewide service delivery models with other RICs across the state

3) Measurement C. Increased Communications and Participation in RIC Sponsored Events

Baseline Year: 2008

Baseline Data: The following data sources are available to document communication mediums and to document participation in RIC Sponsored events:

- Agendas and attendance information from Suffolk Technology Directors meetings (Meetings currently occur in person 6 times per year)
- Agendas and attendance information from District Clerk meetings/trainings (Meetings currently occur in person 2 times per year)
- Agendas and attendance from CIO meetings (Meetings currently occur in person 10 times per year)
- Software training opportunities for school districts occur based upon demand across multiple RIC programs/services at least 30 times per year for various topics
- Statewide RIC Directors meet in person at least 8 times per year

2016 Projection:

- Scope of events sponsored by the RIC will increase in frequency and breadth related to RIC services by at least 2% overall
- New communication paths will be developed and implemented to facilitate increased information sharing to all stakeholder groups. Current modes include paper, email, and website. Additional forms of interaction will be implemented and utilized
- Electronic records of meetings and training events will be deployed to facilitate greater access to event information